

Q: How do I record with my DVR?

A: There are 3 ways. 1) Record forever (push record button on front of DVR)
2) Record motion (turn quick setup on)
3) Record specific time (must configure)

Q: How do I use my DVR on my computer?

A: Step 1: Install DVR software disk.
Step 2: Click on your Windows "Start" menu. Click on "Run"
Step 3: Type in "command" or "cmd". This should open a "DOS" prompt.
Step 4: Type "ipconfig /all" and push enter.
Step 5: Copy "Default Gateway", "DNS Servers", and the "Subnet Mask"
Step 6: Go to DVR itself, and go to network page. Copy information to DVR.
More information on Ip configuration can be found in the Quickstart Guide.

Q: My DVR says "No HDD" on the top left of the camera screen. What does this mean?

A: You need an IDE type Hard Drive to record on your DVR.
It should say 100% on the top left of the camera screen with a blank Hard Drive.
Here at Channel Vision we sell 4 Hard Drive sizes, 80, 250, 320 and 500 Gigs.

Q: I lost my software disk. What can I do?

A: Software can be obtained at www.channelvision.com/support.
Also, software can be obtained by calling DVR Technical Support (714) 656-1833

Q: Is there any way to connect my DVR to a computer monitor?

A: A VGA Card is an option you can buy with the DVR N Series.
If you did not get one, you can order one from a distributor of Channel Vision products.
The part name is DVR-VGA or DVR-VGA-R (The R is for the real-time DVRs.)

Q: What is the default password for the DVR?

A: 11111111 is the master password, and 22222222 is the administrator password.
If your software prompts you for a password before opening DVR, Username is
"administrator" and password is 11111111 (8 ones all in a row)

Q: My DVR won't burn a cd or copy files to my thumb drive!

A: For these DVRs, you must use a CD-RW. CD-R's will not work, and any DVD-R will not work.
You need to go to "format media" in the DVR menu to format the disk first.
It is the same with any USB memory stick.